<div align="center">

JOHN T. SNEAD
CURRICULUM VITAE
Updated April 11, 2019

</div>

Email: JohnTSnead@gmail.com
Website: https://johntsnead.com

ACADEMIC BACKGROUND

Ph.D.   Information Studies, College of Information, Florida State University (2009)
M.S.   Library and Information Studies, School of Library & Information Services, Florida State University (2002)
B.S.   Animal Science w/focus on Biomedical Science, College of Agriculture and Life Sciences, Texas A&M University (1981)

PROFESSIONAL WORK EXPERIENCE

Aug 2017-May 2018   Research Associate for Dr. Kyungwon Koh, Assistant Professor, School of Library & Information Studies, University of Oklahoma
Aug 2009-May 2016   Assistant Professor, School of Library and Information Studies, College of Arts and Sciences, University of Oklahoma
Apr 2006-Jul 2009   Manager for Research Development, Information Use Management and Policy Institute, College of Information, Florida State University
Aug 2002- Mar 2006 Research Associate, Information Use Management and Policy Institute, College of Information, Florida State University
Aug 2002-Aug 2005   Graduate Teaching Assistant (TA), School of Information Studies, Florida State University
Jul 2002-Jul 2003   Library Technical Assistant, Medical School Library, Florida State University
Aug 2001-Jun2002   Library Floor Supervisor, Strozier Library, Florida State University
Jan 2000-Jul 2001   Library Technical Assistant, Strozier Library, Florida State University

PUBLICATIONS

Articles and Book Chapters

Koh, K.; Snead, J.T.; & Lu, K. (2019). The processes of maker learning and information behavior in a technology-rich high school class. *Journal of the Association for Information Science and Technology, online*(March 7). https://doi.org/10.1002/asi.24197

Snead, J.T. (2015). National Government Information Library Network. *Library Quarterly*, 85(3): 278-294.

Snead, J.T. (2014). Public Libraries, Evaluation, and E-government. *Library quarterly,* 84(4): 467-480.

Snead, J.T. & Wright, E. (2014). E-government research in the United States. *Government Information Quarterly*, 31(1): 129-136. http://dx.doi.org/10.1016/j.giq.2013.07.005

Burke, S.K. & Snead, J.T. (2014). Faculty opinions on the use of master's degree end of program assessments. *Journal of Education in Library and Information Science, 55* (1):26-39.

Snead, J.T. (2013). Social media use in the U.S. Executive branch. *Government Information Quarterly,* 30(1):56-63. http://dx.doi.org/10.1016/j.giq.2012.09.001

McClure, C. R., Mandel, L. H., Brobst, J., Hinnant, C. C., Snead, J. T., & Ryan, J. (2011). Public library roles in hurricane preparedness and response. In J. C. Bertot, P. T. Jaeger, & C. R. McClure (Eds.), *Public libraries and the Internet: Roles, perspectives, and implications* (pp. 75-90). Santa Barbara, CA: Libraries Unlimited. ISBN-13: 978-1591587767

Mon, L.M., Bishop, B.W., McClure, C.R., McGilvray, J., Most, L., Milas, T.P., & Snead, J.T. (2009). The Geography of virtual questioning. *Library Quarterly*, 79(4), 393-420. doi:10.1086/605381

McClure, C. R., & Snead, J. T. (2009). An evaluation decision-making system: Development and implementation of a web-based evaluation learning and instruction tool. In J. R. Griffiths & J. Craven (Eds.), *Access, delivery, performance: The future of libraries without walls: A festschrift to celebrate the work of Professor Peter Brophy* (pp. 161-182). London, UK: Facet. ISBN-13: 978-1856046473

McClure, C. R., Ryan, J., Mandel, L. H., Brobst, J., Hinnant, C, C., Andrade, J., & Snead, J. T. (2009). Hurricane preparedness and response for Florida public libraries: Best practices and strategies. *Florida Libraries*, 52(1), 4-7.

Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2006). Functionality, usability, and accessibility: Iterative user-centered assessment strategies for digital libraries. *Performance Measurement and Metrics*, 7(1), 17-28. doi:10.1108/14678040610654828. *Highly Commended Paper* from the 2007 *Emerald Literati Network Awards for Excellence*.

Bertot, J. C. & Snead, J. T. (2005). Social measurement in libraries. In K. Kempf-Leonard (Ed.), *Encyclopedia of Social Measurement*, (2), 487-495. San Diego, CA: Academic Press. ISBN-13: 978-0124438903

Bertot, J. C., & Snead, J. T. (2004). Selecting evaluation approaches for a networked environment. In Bertot and Davis (Eds.), *Planning and Evaluating Library Networked Services and Resources*, (2), 22-48. Westport, CT: Libraries Unlimited. ISBN-13: 978-1563089640

Jaeger, P. T., McClure, C. R., Bertot, J. C., & Snead, J. T. (2004). The USA PATRIOT Act, the Foreign Intelligence Surveillance Act, and information policy research in libraries: Issues, impacts, and questions for library researchers. *Library Quarterly, 74*(2), 99-121. 99-121. doi:10.1086/382843

Papers Published in Refereed Conference Proceedings

Mandel, L.H.; McClure, C.R.; Bishop, B.W.; & Snead, J.T. (2011). Conducting practical library assessments that promote program change and improvements. *Proceedings of the 2010 Library Assessment Conference: Building Effective, Sustainable, Practical Assessment*. Washington, DC: Association of Research Libraries, pp. 623-632. ISBN 10 1594078653

Snead, J.T., Bertot, J.C., McClure, C.T. & Jaeger, P.T. (2007). Developing best-fit evaluation strategies. In F. DeFranco, S. Hiller, L.J. Hinchliffe, K. Justh, M. Kyrillidou, J. Self, & J. Stein (Eds), *Proceedings of the Library Assessment Conference: Building Effective,*

Sustainable, Practical Assessment, September25-2, 2008 (pp. 225-232). Washington, D.C.: Association of Research Libraries. ISBN: 1594077681

Snead, J.T., McClure, C.R, Bertot, J.C., & Jaeger, P.T. (2007). Web-based evaluation instructional systems: Design, development, issues, & considerations. In F. DeFranco, S. Hiller, L.J. Hinchliffe, K. Justh, M. Kyrillidou, J. Self, & J. Stein (Eds), *Proceedings of the Library Assessment Conference: Building Effective, Sustainable, Practical Assessment, September25-2, 2008* (pp. 425-436). Washington, D.C.: Association of Research Libraries. ISBN: 1594077681

Bertot, J. C., Snead, J.T., & McClure, C.R. (2007). Best fit evaluation strategies: Are they possible? *Proceedings of the 2006 7th Northumbria International Conference on Performance Measurement in Libraries and Information Services.* Stellenbosch, Cape Town: Emerald Publishing Group. OCLC: 170958779

Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2007). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries, *Proceedings of the 2005 6th Northumbria International Conference on Performance Measurement in Libraries and Information Services*. Bradford, England: Emerald Group Publishing Limited. ISBN 9781846634925

Mon, L.M., Bishop, B.W., McClure, C.R., McGilvray, J., Most, L., Milas, T.P., & Snead, J.T. (2007). The Geography of virtual questioning: Mapping Florida's Ask-a-Librarian service. Proceedings of the American Society for Information Science and Technology, 44(1):1-8.

Snead, J. T., Bertot, J. C., Jaeger, P. T., & McClure, C. R. (2005). Developing multi-method, iterative, and user-centered evaluation strategies for digital libraries: Functionality, usability, and accessibility. In E. G. Toms (Ed.), *ASIST 2005: Proceedings of the 68th ASIST Annual Meeting 42*, 505-507. doi:10.1002/meet.14504201161

Dissertation

Snead, J.T. (2011). *Multi-method Evaluation of Federal Web Sites in Terms of Privacy Act Access for Individuals to Records Maintained by Executive Agencies*. Ann Arbor, MI: Proquest, UMI Dissertation Publishing. ISBN 1243680539

PRESENTATIONS

Conference Round-table, Paper, and Poster Presentations (Refereed)

Snead, J.T. (2012). Teaching digital natives: Student experience and expectations. Roundtable discussion leader at the *Teaching Scholars Initiative Conference, University of Oklahoma*, October 19, 2012.

Mandel, L.H.; McClure, C.R.; Bishop, B.W.; & Snead, J.T. (2010). Conducting Practical Library Assessments that Promote Program Change and Improvements. Paper presented at the 2010 *Association of Research Libraries Library Assessment Conference*.

Snead, J.T. (2009). Multi-method evaluation of federal web sites in terms of access for individuals to records maintained by executive agencies. Poster presented at the 2009 *Association for Library and Information Science Education* conference.

Snead, J.T. (2007). Iterative multi-method evaluation of information privacy practices in selected U.S. government agencies. Poster presented at the 2007 *Association for Library and Information Science Education* conference.

Bertot, J. C., Snead, J.T., & McClure, C.R. (2006). Best fit evaluation strategies: Are they possible? Paper presented at the *7th Northumbria International Conference on Performance Measurement in Libraries and Information Services.* Stellenbosch, Cape Town.

Snead, J.T., Bertot, J.C., McClure, C.T. & Jaeger, P.T. (2006). Developing best-fit evaluation strategies. Paper presented at the *Association of Research Libraries 2006 Library Assessment Conference*.

Snead, J.T., McClure, C.R, Bertot, J.C., & Jaeger, P.T. (2006). Web-based evaluation instructional systems: Design, development, issues, & considerations. Paper presented at the *Association of Research Libraries 2006 Library Assessment Conference*.

Bertot, J. C., Snead, J. T., Jaeger, P. T., & McClure, C. R. (2005). Functionality, usability and accessibility: Iterative user-centered assessment strategies for digital libraries. Paper presented at the *6th Northumbria International Conference on Performance Measurement in Libraries and Information Services*.

Snead, J. T., Bertot, J. C., Jaeger, P. T., & McClure, C. R. (2005). Developing multi-method, iterative, and user-centered evaluation strategies for digital libraries: Functionality, usability, and accessibility. Paper presented at the 2005 *68th Annual Meeting of the American Society for Information Science & Technology Conference*.

Presentations (Invited)

Snead, J. T. (2007). Spring Research Colloquiums, College of Information, Florida State University. *Iterative multi-method evaluation of information privacy law compliance in selected U.S. federal executive agencies*.

Snead, J. T., Bertot, J. C., & Jaeger, P. T. (2006) Fall Research Colloquiums, College of Information, Florida State University. *User-centered evaluation in the networked environment*.

Funded Grant Proposals – Principal/Co-Principal Investigator

Snead, J.T. (2013). (PI). E-government education in library and information studies programs. Junior Faculty Research Fellowship, College of Arts & Science, University of Oklahoma, Norman, OK.

Snead, J.T. (2012). (PI). Social media use in the delivery of government information. FY12 Junior Faculty Research Fellowship, Office of the Vice President for Research, University of Oklahoma, Norman, OK.

Snead, J.T. (2010). (PI). Freedom of Information Act Access to Government Information. Junior Faculty Research Fellowship, College of Arts & Science, University of Oklahoma, Norman, OK.

McClure, C.R. & Snead, J.T. (2009). (Co-PI). Needs Assessment of Florida Public Library E-Government and Emergency/Disaster Management Broadband-Enabled Services. Tallahassee, FL: Information Institute. Available from http://ii.fsu.edu/Research/Projects.

Snead, J.T., McClure, C.R.; & Bertot, J.C. (2007). (PI). 2007-2008 Evaluation Activities for the Florida Electronic Library. Tallahassee, FL: Information Institute. Available from http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Bertot, J.C.; & Snead, J.T. (2006). (Co-PI). Evaluation Activities for the Florida Electronic Library (2006-2007). Tallahassee, FL: Information Institute. Available from http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Bertot, J.C.; & Snead, J.T. (2005). (Co-PI). Evaluation Activities for the Florida Electronic Library – Management Practices (2005-2006). Tallahassee, FL: Information Institute. Available from http://ii.fsu.edu/Research/Projects.

Published Grant Reports

McClure, C.R.; Bishop, B.W.; Mandel, L.H.; & Snead, J.T. (2010). Pasco County Public Library Cooperative E-Government Services in Public Libraries, 2010: Web portal usability, functionality, and accessibility testing for the Final Report of Project Activities. Tallahassee, FL: Information Institute. Available from projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Mandel, L.H.; Pierce, S.; & Snead, J.T. (2010). Hurricane/Disaster Preparedness and Response by Utilizing Florida Public Libraries: Final Report. Available from 2008 Projects section at http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Mandel, L.H.; Snead, J.T.; Bishop, B.W.; & Ryan, J. (2009). Needs Assessment of Florida Public Library E-Government and Emergency/Disaster Management Broadband-Enabled Services. Tallahassee, FL: Information Institute. Available from projects at http://ii.fsu.edu/Research/Projects.

Gibson, A.N., Bertot, J.C., McClure, C.R., Mandel, L., & Snead, J.T. (2008). Florida public libraries and e-government: Services, issues, and recommendations. Tallahassee, FL: Information Institute. Available from FSU Information Institute/News and Events/More News & Events.

Randeree, E., McClure, C.R., Bishop, B.W., Snead, J.T., Lustria, M., & Bertot, J.C. (2008). Public libraries and consumer health information resources and services. *Evaluation Activities for the Florida Electronic Library* grant. Tallahassee, FL: Information Institute. Available from 2007 Projects at http://ii.fsu.edu/Research/Projects.

Snead, J.T., McClure, C.R., & Bertot, J.C. (2007). Ask a Librarian Service Report. For *2006-2007 Evaluation Activities for the Florida Electronic Library* grant. Tallahassee, FL: Information Institute. (Report currently not available).

Snead, J.T., McClure, C.R., & Bertot, J.C. (2007). Florida electronic library five-year evaluation (2003-2007). For *2006-2007 Evaluation Activities for the Florida Electronic Library* grant. Tallahassee, FL: Information Institute. Available from 2006 Projects at http://ii.fsu.edu/Research/Projects.

Snead, J.T., McClure, C.R., Bertot, J.C., & Ryan, J. (2006). Increasing the effectiveness of evaluation for improved public library decision making and advocacy: Best practices needs assessment. *Increasing the Effectiveness of Evaluation for Improved Public Library Decision Making*. Tallahassee, FL: Information Institute. Available from 2005 Projects at http://ii.fsu.edu/Research/Projects.

Snead, J.T., McClure, C.R., Bertot, J.C., & Ryan, J. (2005). 2005-2006 Florida library evaluation activities: Usability, functionality, and accessibility final report. *Evaluation Activities for the Florida Electronic Library*. Tallahassee, FL: Information Institute. Available from 2005 Projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R., Snead, J.T., & Bertot, J.C. (2005). Data Collection Strategies and Statistics – Interim Report. *Evaluation Activities for the Florida Electronic Library*. Tallahassee, FL: Information Institute. Available from 2005 Projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R., Snead, J.T., Ding, N., & Bertot, J.C. (2005). Procedures for the Evaluation Database. *Evaluation Activities for the Florida Electronic Library*. Tallahassee, FL: Information Institute. Available from 2004 Projects at http://ii.fsu.edu/Research/Projects.

Snead, J.T., McClure, C.R., Jorgensen, P., & Bertot, J.C. (2004). *Evaluation of selected components of the Florida electronic library: Functionality, usability, and accessibility testing*. Tallahassee, FL: Florida Electronic Library. Available from 2004 Projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R., Snead, J.T., Thompson, K.M., & Bertot, J.C. (2004). Measures and Statistics to Assess the Florida Electronic Library (FEL). Review and Evaluation of Selected Florida State Library Pilot Projects – Phase 2. Available from 2003 Projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Bertot, J.C.; & Snead, J.T. (2004). Public library geographic database final evaluation report. *Developing the Public Library Geographic Database (PLGDB).* Tallahassee, FL: Information Institute. Available from 2002 Projects at http://ii.fsu.edu/Research/Projects.

McClure, C.R.; Bertot, J.C.; & Snead, J.T. (2004). Evaluation of the Florida Electronic Library (FEL) Web Page Interface, Ex Libris Metalib/SFX Project, and the Digital Collections Catalog Interface. *Review and Evaluation of Selected Florida State Library Pilot Projects.* Tallahassee, FL: Information Institute. (Report currently not available).

Thompson, K.M., McClure, C.R., Ott, M., Snead, J.T., Jaeger, P.T., & Bertot, J.C. (2004). Usability Assessment of the Public Library Geographic Database (PLGDB). *Developing the Public Library Geographic Database (PLGDB).* (Report currently not available).

Bertot, J.C., Snead, J.T., & McClure, C.R. (2003). Florida State Library Outcomes Training and Assessment (Training Modules). *Developing the LSTA Toolkit (Outcomes Assessment)*. Tallahassee, FL: Florida Department of State.

TEACHING EXPERIENCE

School of Library and Information Studies, University of Oklahoma (Aug 2009-May 2016)
Courses Taught: Undergraduate and Graduate Levels:
- LIS1013 Acquiring Knowledge in the Digital Age
- LIS4663 SLIS Capstone Course (Core Course)
- LIS5033 Information and Knowledge Society (Core Course)
- LIS4063 Information and Communication Technology (Core Course)
- LIS5063 Information and Communication Technology (Core Course)
- LIS4143 Government Publications/Information
- LIS5143 Government Publications /Information
- LIS4823 Internship in Information Studies
- LIS5823 Internship in MLIS
- LIS5940 Directed Projects

SERVICE

National
Editorial Board Member: *Government Information Quarterly*, 2010 – 2016
Reviewer: *Government Information Quarterly*, 2009 – 2016
Editorial Board Member: *Library Quarterly*, 2011 - 2016
Reviewer: *Library Quarterly*, 2010 – 2016
Member American Library Association, 2003 – 2016

International
Reviewer: *International Journal of Organization Theory and Behavior*, 2014
Conference Program Committee Member/Reviewer - *Digital Government Society's Annual International Conference on Digital Government Research*. November 2011 – October 2016

State
Member Oklahoma Library Association, 2009 – 2016
Member Oklahoma Library Association Legislative Committee, 2009 – 2016

University of Oklahoma
- School of Library & Information Studies Committees:
  - Curriculum Committee, fall 2013 – spring 2015
  - Undergraduate Student Committee chair, fall 2014 – spring 2015
  - Undergraduate Student Committee member, fall 2011 – spring 2016
  - PhD Ad Hoc Committee, fall 2010 – spring 2015
  - Admissions Committee chair, spring 2012
  - Admissions Committee member, fall 2010 – fall 2011
  - Graduate Student Committee member, fall 2009 – spring 2011

- o SLIS Liaison, Oklahoma Library & Information Studies Student Association (OLISSA), fall 2010 – spring 2016
- o Portfolio Chair (3) and Committee member (3)

- University Committees and Work Groups:
  - o SLIS Liaison, College of Arts and Sciences Advisory Council on Academic Advising (CASACAA), fall 2013 – spring 2015
  - o Teaching Scholars Initiative committee member, spring 2013 – fall 2014
  - o Department of Homeland Security Work Group member, spring 2010
  - o Advisory Board Member: Center for Research and Crisis Management, fall 2009 – spring 2010